

Complaint Details WK/201203040



Property			
Address	Paradise Wildlife Park, White Stubbs Lane, Bayford, Hertfordshire, EN10 7QA		
Telephone	01992 470490	Fax	Area

Worksheet

Source			
Name			
Address	Paradise Wildlife Park, White Stubbs Lane, Bayford, Hertfordshire, EN10 7QA		
Home Tel	Work Tel	01992 470490	Mobile
Fax	01992 440525	Email	

Department	EH - Environmental Health	Date Recd	03/07/2012	Time	08:46
Application	CPEH - Complaints - EH	Method	T - Telephone		
Task Group	CMIS - Miscellaneous	Recd By			
Task	CM10 - Licence - Animals	Source Type			

Details from PWP would like to know whether they can extend their zoo licence into the woodland adjacent to the children's play area.

Message

Officer	Target	Actual		
Time Taken	First Response	05/07/2012	03/07/2012	
Next Task	Completed	07/11/2012	31/08/2012	
Due	Allocated	04/07/2012	Outcome	C731 - Complaint closed

References

No references set up.

Complaints

Subject Details			
Title	Initials	Telephone	
First Name		Fax	
Family Name		Email	
Section			
Offence	Statute		
Purchase Date	Purchase Time		
OFT (Product)		FSA Type	
OFT (Condition)			

Previous Complaints (Last 10 not including this one)

er

Complaint Details WK/201203040



Actions							
Action	Officer	Actual	Target	Time	Value	Number	
0000 - Procedure Started		26/06/2012					
9006 - E-Mail		26/06/2012 17:48					
Comment Email from PWP asking about extending their zoo licence.							
9001 - First Response		03/07/2012	05/07/2012				
Comment Discussion with [redacted] from PWP. She is keen to extend their zoo licence into the woods which are adjacent to the children's play ground. She would like to house the wolves there.							
ERI - Research Information		03/07/2012					
Comment Zoo licence does not appear to be restricted to a specific geographical area. Also PWP often move exhibits around without seeking LA approval.							
ERI - Research Information		04/07/2012 08:50					
Comment Email sent to [redacted] seeking his view.							
9006 - E-Mail		25/07/2012 09:15					
Comment Email to DEFRA chasing original email.							
9006 - E-Mail		26/07/2012 12:05					
Comment Email from DEFRA. OK to proceed, subject to the enclosure meeting the SoS conditions.							
9006 - E-Mail		27/07/2012 16:20					
Comment Email to PWP informing them of DEFRA's comments and the need to check with planning.							
9006 - E-Mail		31/08/2012 15:05					
Comment Further email to PWP							

User Defined Codes
Chargeable Work

Remarks
No remarks found.

Related Addresses		
Address	Telephone	Type
No related addresses found.		

User Defined Addresses
No User Defined Addresses found.

User Defined Text
No User Defined Text found.

From:
Sent: 26 June 2012 17:49
To:
Subject: Zoo License at PWP

Hi

I hope you are well.

I understand you spoke to a couple of months ago (maybe longer), regarding the woodland area being covered under our Zoo license.

We were wondering if it would be possible to extend the license to cover this area?

If you would like to come up and visit to view the area again please let me know.

With Kind Regards

Paradise Wildlife Park
White Stubbs Lane
Broxbourne
Hertfordshire
EN10 7QA

01992 470490



From:
Sent: 25 July 2012 09:16
To:
Subject: FW: Paradise Wildlife Park

Hello

I was wondering if you had had any thoughts about my email below?

Thanks

Community Safety and Health Services
East Herts Council
Wallfields
Pegs Lane
Hertford
SG13 8EQ

www.eastherts.gov.uk

From:
Sent: 45
To:
Subject: Paradise Wildlife Park

Hello

I trust you are well?

I have had an enquiry from the owner of Paradise Wildlife Park who wishes to extend their zoo licence into some woods which form part of their premises but have never housed licensable animals. The animals they wish to move there are their wolves.

From what I have read the zoo licence isn't defined by a geographical area, so I cannot see a problem with letting them expand into this area providing the new habitat meets the needs of the animals and the public are suitably protected.

Have I interpreted this correctly?

Thanks

Community Safety and Health Services
East Herts Council
Wallfields

From:
Sent: 26 July 2012 12:05
To: I
Subject: FW: Paradise Wildlife Park

Dear

Please accept my apologies for not getting back to you sooner.

I think as long as there were no planning issues and that the animals are housed in accordance with the guidelines set out in the SoS's Standards of modern zoo practice there should not be a problem. You may wish to conduct a special inspection before the animals are moved to ensure they continue to meet the conditions of their license.

Kind regards

From: [REDACTED]
Sent: 27 July 2012 16:22
To: [REDACTED]
Subject: FW: Paradise Wildlife Park

Hi

I hope you are well?

I have now heard back from DEFRA with regards to your enquiry about extending into the wooded area near to the children's playground; please see email below.

It may be worth discussing your ideas with the Council's planning department before you proceed.

In addition, I am happy to come to site and look at your initial ideas from a licensing / health & safety prospective.

Regards

Community Safety and Health Services
East Herts Council
Wallfields
Pegs Lane
Hertford
SG13 8EQ

www.eastherts.gov.uk

From:
Sent: 26 July 2012 12:04
To:
Subject: FW: Paradise Wildlife Park

Dear

Please accept my apologies for not getting back to you sooner.

I think as long as there were no planning issues and that the animals are housed in accordance with the guidelines set out in the SoS's Standards of modern zoo practice there should not be a problem. You may wish to conduct a special inspection before the animals are moved to ensure they continue to meet the conditions of their license.

Kind regards

From:
Sent: 31 August 2012 15:04
To:
Subject: RE: Message from Paradise
Attachments: Paradise Wildlife Park; RE: Zoo license reports; FW: Paradise Wildlife Park

Hello

I am not sure if you are after the inspectors report or the revised licence, so I have attached both for your information.

I've also attached an email which I sent on the 27th July with regards to extending your licence into the wooded area, the main obstacle may be possible planning restrictions.

I'm more than happy that you have the expertise to build a suitable enclosure, but as mentioned by DEFRA, I should visit before the animals are moved in; so please could you keep me updated.

I will be away next week, but can be available after this.

Regards

Community Safety and Health Services
East Herts Council
Wallfields
Pegs Lane
Hertford
SG13 8EQ

www.eastherts.gov.uk

From:
Sent: 29 August 2012 08:34
To:
Subject: Message from Paradise

Hi

I hope you're well.

Please could you tell me if there is a report from the October mid inspection for PWP, as we do not seem to have received anything?

Also we now have the three wolf cubs and are hoping to put them into the woods, in the middle of the train tracks – was it possible to extend the zoo boundary to the woods?

As you know for many years we have had the deer, foxes and owls in there.

If you would like to look at this area again or chat about this please do not hesitate to email or call.

I look forward to hearing from you

Paradise Wildlife Park
White Stubbs Lane
Broxbourne
Hertfordshire
EN10 7QA

T 01992 470490
F 01992 440525
M 07769 894174



Company Number: 01549051

Trustee of WHF



Trustee of FoPWP

