

| | | |
|--|-----|------|
| Property | | |
| Address Paradise Wildlife Park, White Stubbs Lane, Bayford, Hertfordshire, EN10 7QA | | |
| Telephone 01992 470490 | Fax | Area |

| | | |
|------------------|----------|--------|
| Worksheet | | |
| Source | | |
| Name | | |
| Address | | |
| Home Tel | Work Tel | Mobile |
| Fax | Email | |

| | | | | |
|-------------|--|-------------|-------------------|------|
| Department | EH - Environmental Health | Insp Date | 15/07/2013 | Time |
| Application | VSLN - Inspection - Licensing | Method | | |
| Task Group | VSEL - Inspection - Licensing | Recd By | | |
| Task | VL07 - Licence Zoo (Informal Visit) | Source Type | | |

| | | | |
|------------|-----------------------------|----------------|-------------------------|
| Details | | | |
| Message | | | |
| Officer | | Target | Actual |
| Time Taken | | First Response | 15/07/2013 |
| Next Task | | Completed | 03/03/2014 |
| Due | Allocated 17/07/2013 | Outcome | V001 - Completed |

| |
|-----------------------|
| References |
| No References set up. |

| | | | | | | | | | | | | |
|---|------------------------|---------|---------|----------|----------|-----------|---|---------------------|-------------------------|----------|----------|--|
| Hazard Ratings | | | | | | | | | | | | |
| <table border="1"> <tr> <td>Date Rated</td> <td>Officer</td> </tr> <tr> <td>Score</td> <td>Category</td> </tr> <tr> <td>Next Due</td> <td>Frequency</td> </tr> </table> | Date Rated | Officer | Score | Category | Next Due | Frequency | <table border="1"> <tr> <td>Risk Ratings</td> </tr> <tr> <td>Type of Licence/Consent</td> </tr> </table> | Risk Ratings | Type of Licence/Consent | | | |
| Date Rated | Officer | | | | | | | | | | | |
| Score | Category | | | | | | | | | | | |
| Next Due | Frequency | | | | | | | | | | | |
| Risk Ratings | | | | | | | | | | | | |
| Type of Licence/Consent | | | | | | | | | | | | |
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| Date | Officer | | | | | | | | | | | |
| Category | | | | | | | | | | | | |
| Worksheet | | | | | | | | | | | | |
| Area | | | | | | | | | | | | |
| Previous | Category | | | | | | | | | | | |
| FHRS | | | | | | | | | | | | |

| | | | | | |
|------------------------|------------------|-------------------|-------------------|-------------|---------------|
| Licence Details | | | | | |
| Reference | Type | Start Date | End Date | Closed Date | Closed Reason |
| LN/000000037 | L05 - Zoo | 01/09/2008 | 31/08/2014 | | |

Inspection Activities

SM01 Is the premises compliant (no-smoking)

Response: **YES - Yes**

Number

Time:

Comment:

SM02 Is the premises compliant (correct signage)

Response: **YES - Yes**

Number

Time:

Comment:

Actions

| Action | Officer | Actual | Target | Time | Value | Number |
|---|---------|-------------------|--------------|------|-------|--------|
| 0000 - Procedure Started | | 15/07/2013 | | | | |
| 9006 - E-Mail | | 15/07/2013 | 10:00 | | | |
| Comment Email sent advising of inspection. | | | | | | |
| 9004 - Attachment | | 17/07/2013 | 12:10 | | | |
| Comment Email from PWP confirming appointment. | | | | | | |
| 9004 - Attachment | | 24/07/2013 | | | | |
| Comment Inspection form for Friday's visit. | | | | | | |
| 9004 - Attachment | | 25/07/2013 | | | | |
| Comment Information for zoo on pinioning. | | | | | | |
| 9004 - Attachment | | 26/07/2013 | 16:00 | | | |
| Comment Inspection notes. | | | | | | |
| 9004 - Attachment | | 20/08/2013 | | | | |
| Comment Letter | | | | | | |
| 9004 - Attachment | | 21/08/2013 | | | | |
| Comment Dec 2012 - Risk assesment H&S Checklist | | | | | | |
| 9004 - Attachment | | 21/08/2013 | | | | |
| Comment Jan 2013 - Risk assessment H&S checklist | | | | | | |
| 9004 - Attachment | | 21/08/2013 | | | | |
| Comment Letter to | | | | | | |
| 9004 - Attachment | | 05/10/2013 | | | | |

User Defined Codes

Accompanying Officer

Remarks

No Remarks found.

Related Addresses

No Related Addresses found.

User Defined Addresses

No User Defined Addresses found.

User Defined Text

No User Defined Text found.

From:
Sent: 15 July 2013 10:08
To:
Subject: Informal Zoo Inspection

Hi

I hope you are well?

I believe you have some conditions for your zoo licence which need to be checked. I was hoping to come down on Friday 26th July at about 09:00-hrs.

Is this convenient for you?

Thanks

East Herts Council
Wallfields
Pegs Lane
Hertford
SG13 8EQ

www.eastherts.gov.uk

Sign up for East Herts Council news alerts at Stay Connected

From:
Sent: 17 July 2013 12:09
To:
Cc:
Subject: RE: Informal Zoo Inspection

Dear

Good to hear from you and I hope you are well.

Yes, I am pleased to confirm the date of Friday 26th July at 9am to go through the conditions on the zoo licence.

In the meantime....

Keep happy, keep smiling

Paradise Wildlife Park
White Stubbs Lane, Broxbourne, Herts. EN10 7QA

Telephone: 01992 470490
Fax: 01992 440525

**ZOO LICENSING ACT 1981 (AS AMENDED)
INSPECTION REPORT**



| | |
|------------------------|---|
| Premises: | Paradise Wildlife Park, Bayford, EN10 7QA. |
| Date of Inspection: | FRIDAY 26 TH JULY 2013 @ 09:00-11:30. |
| Type of Inspection: | <input checked="" type="checkbox"/> Informal <input type="checkbox"/> Special |
| LA Inspector(s) | |
| Zoo Representative(s): | |

1) CURRENT LICENCE CONDITIONS (STANDARD)

Standard licence conditions which need to be checked or discussed with the Zoo operator

- a) Annual stocklist for 2012 not sent.

..... THOUGHT IT HAD BEEN SENT, BUT WILL RE-SEND LATEST
ONE.
.....
.....

- b) Public liability policy for 2012 not sent.

..... EXPIRES ON 31ST DECEMBER.
.....
.....

2) CURRENT LICENCE CONDITIONS (ADDITIONAL CONDITIONS)

Additional conditions which need to be checked or discussed with the Zoo operator

- a) The existing meat chopping room to be furnished with a stainless steel table with replaceable wooden top, or wooden block insert, by 3rd December 2012.

..... NEW TABLE & SINK INSTALLED. HOT WATER ALSO
UPGRADED. INSTALLED NEW 3-STEP CLEANING
STATION FOR HANDS (PRE CLEAN, CLEAN, + BARRIER CREAM).
.....

- b) The Birds of Paradise service shed to be upgraded or replaced, so that there is a dedicated food area with washing facilities, by 3rd December 2012.

..... REPLACED WITH PURPOSE BUILT KITCHEN BLOCK. GOOD
SPACE & TIDY.
.....
.....

- c) The signage for all enclosures to carry at least the information required by the Secretary of State's Standards for Modern Zoo Practice, by 3rd December 2012.

ALL WAVE NOW BEEN UPDATED TO INCLUDE NECESSARY
INFORMATION.

3) CURRENT LICENCE RECOMMENDATIONS

Recommendations which need to be checked or discussed with the Zoo operator

- a) A comprehensive summary of conservation work done, or funded by, the zoo would have been a useful addition to the pre-inspection audit, but could also be made available for interested members of the visiting public.

- b) Although there is plenty of evidence of good conservation education both in the zoo and as outreach, there should be an over-riding Education Policy document.

STILL NO POLICY BUT LEAFLET GIVES CLEAR GUIDANCE ON HOW KEY STAGE
1, 2 & 3 CAN BE MET AT SITE.

- c) There should be separation (physical or by working practices) of the meat fridge from the fruit and vegetable fridge in the ARC food preparation room to ensure that there is no cross-contamination.

SEPARATE WALK-IN FRIDGE FOR FRUIT/VEG AND MEAT.

- d) Chest freezers should be defrosted and cleaned on a regular basis to prevent the build-up of ice.

NEW NOTA NOW TO RECORD WHO AND WHEN CLEANED &
ROTATED STOCK.

- e) Animal feeding by visitors should be monitored closely and reviewed regularly to ensure the welfare of all animals involved and the health and safety of the visitors.

FEED BAGS NOW NUMBERED SO THEY KNOW HOW MANY ARE
SOLD.

-
.....
- m) The Ethical Review Process takes place within the Conservation Reviews. Whilst this can be acceptable, the ethical review should be a separate agenda item, should deal with more ethical issues (in addition to animal health and welfare) and the reports must be available for inspections.

NOT SEEN A.T.O.U.

.....
.....

- n) Running hot water should be provided in all public toilets, as advised for effective hand-washing by the Health Protection Agency.

ALL HAVE HOT WATER BUT SLOW TO COME THROUGH IN
TOILET BLOCK BY FARM YARD. DUE TO BE REBUILT AFTER
THE SEASON.

4) OTHER AREAS TO CONSIDER

Additional areas which need to be checked following complaints or information received

- a) None

5) NEW AREAS / ACTIVITIES SINCE LAST INSPECTION

New items which we have been informed about which need to be checked

- a) New Wolf enclosure update

IN NEW ENCLOSURE BUT NO ACCESS TO EXTERNAL PARTS AS
WORKS STILL ON-GOING. HOPE TO COMPLETE IN NEXT
2-3 WEEKS.

- b) New Lorikeet enclosure update

NOW OPEN 3x A DAY. STAFFED AT ALL TIMES, AND
KEPT OPEN FOR ABOUT 30 MINUTES EACH TIME.

.....
.....

- c) New Tigress (Kushka) update (December 2012)

NOW IN MARWELL AS SHE DIDN'T GET ON WITH ROCKY.

.....
.....

- f) The animal experiences should similarly be monitored closely and reviewed regularly.

RISK ASSESSMENTS GIVEN FOR LORIKEETS AND BAT HOUSE.

- g) There is scope for more general signage about conservation: the extent of current conservation problems and how the zoo is, and visitors can, help to correct or reduce them.

✓

- h) Regular escape drills are taking place and being discussed, but they should be formally reviewed and reported, with reports available for future inspections.

NOT SEEN A.T.O.U.

- i) A dead tree close to the Works Yard should be checked and made safe as a matter of urgency.

REMOVED.

- j) The walk-through bat enclosure should be reviewed for risks to public health.

DOES NOT APPEAR TO INCLUDE ZOOLOGIC ILLNESSES OR R.A.

- k) A thorough risk assessment should be undertaken for the planned lorikeet exhibit, including screening for Chlamydophila psittaci infection (psittacosis). The assessment should be forwarded to the Local Authority for comment.

DOES NOT APPEAR TO INCLUDE ZOOLOGIC ILLNESSES OR R.A.

- l) Animal inventories submitted annually to the Local Authority, and also provided to zoo inspectors, should be in a 7-column format where deaths are divided into those occurring before 30 days of age, and all others.

TO BE EMAILED

JANUARY 2013

d) New Penguins update (~~December 2012~~)

10 NEW PENGUINS, ALL HAVE SETTLED IN WELL. THERE ARE SIGNS OF PAIRING OFF.

e) New Snow Leopard (January 2013)

GETTING ON WELL WITH EACH OTHER.

6) ADDITIONAL INSPECTION NOTES

- HOPE TO INTRODUCE JAGUARS AFTER THIS SEASON.
- RED PANDA CUBS WILL BE ON SNOW IN ABOUT 6-WKS TIME.

Paradise Wildlife Park
White Stubbs Lane
Bayford
Hertfordshire
EN10 7QA

Your Reference :
Our Reference : WK/201302787
Please ask for :
Extension :
Fax : 01992 531433
Date : 20 / 08 / 2013

Dear

ZOO LICENSING ACT 1981 (AS AMENDED)

RE: PARADISE WILDLIFE PARK'S INFORMAL INSPECTION

Further to my visit on the 26th July, I'd like to thank you and your team for their time and hospitality. I have now had an opportunity to review all of the paperwork supplied by and yourself.

With regards to the risk assessments for the "Bird Section" and "Animal Park", I note that there is no mention of Zoonotic illnesses, how they might be spread and how they might be controlled. I believe this is an important area which must be covered for the whole park, but particularly the walk-through exhibits such as the Lorikeets and Bats. Could I ask you to arrange for the risk assessments to be updated to incorporate Zoonotic illnesses and then forwarded to me for review.

In addition, at the time of the visit you mentioned one of your team would forward the stocklist for 2012. To-date I have not received this and wondered if you could chase this up for me.

If you would like to discuss any of this further, please feel free to contact me.

Yours sincerely,

Environmental Health Service

From:
Sent: 05 October 2013 09:16
To:
Subject: Zoonotic Illnesses - Risk Assessment
Attachments: Lorikeet Risk Assessment.docx

Hi

I hope you are well and I do apologise for the delay in coming back to you.

Following on from your letter dated 20th August 2013, please see attached an amended risk assessment for our bird lorikeet walk through which now includes Zoonotic Illnesses.

Please let me know if you require anything else.

Have a great weekend.

With Kind Regards

Paradise Wildlife Park
White Stubbs Lane
Broxbourne
Hertfordshire
EN10 7QA

01992 470490 ext



CompanyNo:01549051