

<b>Property</b>		
Address <b>Paradise Wildlife Park, White Stubbs Lane, Bayford, Hertfordshire, EN10 7QA</b>		
Telephone <b>01992 470490</b>	Fax	Area

<b>Worksheet</b>		
Source Name		
Address		
Home Tel	Work Tel	Mobile
Fax	Email	
Department <b>EH - Environmental Health</b>	Insp Date <b>25/09/2012</b>	Time <b>08:30</b>
Application <b>VSEN - Inspection - Non Routine</b>	Method <b>G - Internally Generated</b>	
Task Group <b>VSEN - Inspection - Non Routine</b>	Recd By	
Task <b>VL06 - Licence Zoo (Special Visit)</b>	Source Type	

Details			
Message			
Officer		Target	Actual
Time Taken		First Response	
Next Task		Completed	<b>15/01/2013</b>
Due	Allocated <b>28/09/2012</b>	Outcome <b>V001 - Completed</b>	

<b>References</b>
No references set up.

<b>Inspections</b>
Revisit Details
Date
Officer
Category
Worksheet

FHRS
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<b>Inspection Activities</b>
No Inspection Activities found.

**Actions**

Action	Officer	Actual	Target	Time	Value	Number
<b>0000 - Procedure Started</b>		<b>25/09/2012</b>				
<b>N24 - Hsw Informal Not</b>		<b>28/09/2012</b>				
Comment <b>Letter drafted for</b>						
<b>9006 - E-Mail</b>		<b>29/09/2012</b>				
Comment <b>Email from PWP asking for information.</b>						
<b>9006 - E-Mail</b>		<b>01/10/2012</b>				
Comment <b>Email to PWP with letter.</b>						
<b>9004 - Attachment</b>		<b>01/10/2012</b>				
Comment <b>Letter to</b>						
<b>9006 - E-Mail</b>		<b>01/10/2012 16:26</b>				
Comment <b>Email acknowledgement from PWP.</b>						
<b>9004 - Attachment</b>		<b>02/01/2013</b>				
Comment <b>Email from PWP with Risk Assessment.</b>						
<b>9004 - Attachment</b>		<b>15/01/2013</b>				
Comment <b>Email acknowledging RA.</b>						

**User Defined Codes**

Accompanying Officer

**Remarks**

No remarks found.

**Related Addresses**

Address	Telephone	Type
No related addresses found.		

**User Defined Addresses**

No User Defined Addresses found.

**User Defined Text**

No user defined text found.

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**From:**  
**Sent:** 29 September 2012 17:30  
**To:**  
**Subject:** Message from Paradise

Hi

I hope you're well.  
Thank you for meeting & I in the week.  
When you have a moment please could you email over the details of the company re: hand washing units also  
Confirmation of moving the wolves to the woodland.  
We will also finalise all the risk assessments re: the lorikeet walk through etc.

Have a good weekend

Paradise Wildlife Park  
White Stubbs Lane  
Broxbourne  
Hertfordshire  
EN10 7QA

T 01992 470490  
F 01992 440525  
M 07769 894174

Trustee of WHF

Trustee of FoPWP



Company Number: 01549051

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**From:**  
**Sent:** 01 October 2012 09:06  
**To:**  
**Subject:** RE: Message from Paradise  
**Attachments:** 2012-09-28 (Special Visit Letter).doc

Hello

Here is a copy of the letter I drafted and posted late on Friday; sorry for not getting to email it to you before the weekend.

Regards

Community Safety and Health Services  
East Herts Council  
Wallfields  
Pegs Lane  
Hertford  
SG13 8EQ

[www.eastherts.gov.uk](http://www.eastherts.gov.uk)

Paradise Wildlife Park  
White Stubbs Lane  
Bayford  
Hertfordshire  
EN10 7QA

Your Reference :  
Our Reference : WK/201204208  
Please ask for :  
Extension :  
Fax : 01992 531433  
Date : 28 / 09 / 2012

Dear

**ZOO LICENSING ACT 1981 (AS AMENDED)**

**RE: UPDATES TO PARADISE WILDLIFE PARK**

As requested, I am writing following my visit to Paradise Wildlife Park on Tuesday, 25<sup>th</sup> September 2012 where I met with you, and to discuss various developments at the Park. I have outlined below the main points from our meeting.

**a. New Wolf Enclosure**

During our meeting we discussed moving one of your wolf packs into a new enclosure which would be sited in the wooded area by the miniature railway. In principle, I cannot see any problems with this proposal and I do not believe it would affect your zoo licence in any way, providing the new enclosure is suitable for the wolves and conforms to the current DEFRA Zoo Licensing guidance.

I have also spoken to a planning colleague who has indicated that a cage with a total height of not more than two-metres may be considered as "permitted development". However, in terms of buildings which may be erected as shelter for the wolves within that enclosure, I have been advised to let you know that you should discuss your requirements with the planning team prior to the commencement of the development as these may require planning permission.

**b. New Leopards**

I noted you now have three new male leopards which were put onto display on Saturday (22/09/2012). Their enclosure had been re-landscaped and looked to be in good order, although a detailed inspection was not undertaken.

I understand from our conversation that your keepers are currently building up their relationship with the leopards which includes going into the enclosure with them. Please ensure that suitable risk assessments have

been undertaken with regards to these activities and that the keepers are following any control measures you implement as a result.

**c. New Lorikeet Enclosure**

During the visit you took me to your new lorikeet enclosure. I was pleased to note the precautions you had installed to prevent the lorikeets from escaping and the fact that feeding and access was limited so that their diet and well-being can be carefully monitored.

However, before opening to the public you need to undertake appropriate risk assessments to ensure that the risks to the public are controlled. I believe particular emphasis should be placed on spread of infection (from the lorikeets to the public and vice versa) hand-washing, droppings, pecking and slips & falls.

I also noted the use of alcohol gel near the new enclosure, but would emphasise the need for signage and directions to the nearest running hot & cold or warm water and soap to allow the public to effectively clean their hands after contact with animals as detailed in the industry code of practice, "Preventing or Controlling Ill Health From Animal Contact at Visitor Attractions" (<http://alturl.com/z9tbw>).

**d. Hand-washing**

I am pleased to note from my conversation with \_\_\_\_\_ that the hand-washing facilities in the farm yard area have now been supplied with warm water.

As discussed, there are a number of companies who supply purpose-built hand-wash units which can be easily installed in different locations and used to encourage hand-washing after contact with animals and before eating. One such company is Teal ([www.tealwash.com](http://www.tealwash.com)), although a quick internet-search will reveal many others.

I would appreciate it if you could email a copy of the risk assessments for the leopards and lorikeets as soon as they become available. Also, as discussed, please would you keep me updated with the progress on the new wolf enclosure. As always, if you or your team need any advice on these or other matters, please feel free to contact me or

Yours sincerely,

Environmental Health Service

CC:

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**From:**  
**Sent:** 01 October 2012 16:26  
**To:**  
**Subject:** RE: Message from Paradise

Hi

Thank you for the information, I will go through this with

The leopards are cheetahs, they are brothers 2 ½ years old and settled in very well.  
The team go in on a daily basis with them, same as the cheetahs before.

Will keep you up to date with progress.

Kind regards

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EN10 7QA

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Trustee of WHF

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Company Number: 01549051

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**From:**  
**Sent:** 02 January 2013 12:53  
**To:**  
**Cc:**  
**Subject:** Message From Paradise...  
**Attachments:** Lorikeet Risk Assessment.docx

Hi

I hope you have had a good Christmas and New Year.

Sorry for the delay but I was just going over old emails and noticed that I hadn't sent a risk assessment for the lorikeets.

Please see attached.

Just to give you a little update we had a new tigress arrive in December called Kushka, she arrived from a circus in the UK and is doing 30 day quarantine but will hopefully join Rocky in the next week or so.

We also welcomed 6 penguins from Artis Zoo, Holland and although they do not require quarantine, we are keeping them apart from our penguins for 30 days until they are settled.

We sent our male Tiago to Linton Zoo as part of the EEP breeding programme.

We are due to receive this month, a Snow Leopard from Czech Republic to join Mizi, as sadly we lost Aron in 2012.

By the end of this month, we will have the annual animal audit ready to email over to you but in the meantime, if you require any further information or if you would like to join us for a coffee and a wander, please do not hesitate to contact us.

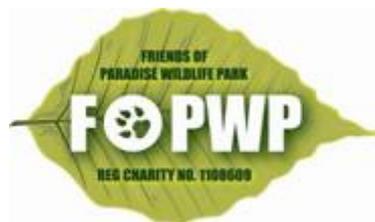
Wishing you all the best for 2013.

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---

**From:**  
**Sent:** 15 January 2013 09:06  
**To:**  
**Subject:** RE: Message From Paradise...

Hello

Thank you for the update. I will make sure our records are updated accordingly.

Regards

Community Safety and Health Services  
East Herts Council  
Wallfields  
Pegs Lane  
Hertford  
SG13 8EQ

[www.eastherts.gov.uk](http://www.eastherts.gov.uk)