
ZOO LICENSING ACT 1981

**LICENCE TO OPERATE A ZOO
LN/000000038**

The East Hertfordshire District Council being the local authority for the purpose of the above Act

HEREBY LICENCE

trading as

The Van Hage Garden Company

of

**Van Hage Garden Centre
Great Amwell
Ware
Herts
SG12 9RP**

to operate the Zoo known as **Animal Gardens**

situated at

**Van Hage Garden Centre, Amwell Hill,
Great Amwell, Ware, Herts, SG12 9RP**

subject to the conditions endorsed hereon.

This Licence shall remain in force from **1st March 2009** until and including **28th February 2015**

AMENDED at the office of the said Council on 28th January 2013.

.....
for Head of Health and Housing

CONDITIONS SUBJECT TO WHICH THIS LICENCE IS GRANTED

The Animal Gardens must:

1. within six months of the issue of this licence appropriate and adequate facilities must be made available for the isolation and treatment of sick stock. The facilities should be away from the areas where events/store animals are kept off-display.
2. within three months of the issue of this licence the hand-washing facilities at the entrance to the zoo must be upgraded to include running hot and cold or appropriately mixed running water as detailed in the Code of Practice on preventing ill-health from animal contact at visitor attractions.
3. within one month of the date of renewal of the zoo's public liability policy and of subsequent renewals thereof, a copy must be forwarded to East Hertfordshire District Council;
4. notify East Hertfordshire District Council, in writing, at least one month in advance, of the proposed addition of any animal listed in category 1 of the Hazardous Animal Categorisation (see Appendix 12 of the Secretary of State's Standards of Modern Zoo Practice), which is from a taxonomic family of which Category 1 species have not previously been kept in the zoo;
5. notify East Hertfordshire District Council before the temporary removal from the zoo (other than for veterinary attention or inter-zoo movements) of any animal listed in category 1 of the Hazardous Animal Categorisation of Secretary of State's Standards of Modern Zoo Practice. Such notification to be given as early as possible and, in any case, no later than 12 hours before the removal. When giving notification, details of the destination and method of transportation of the animal and of the arrangements for its well-being, as well as for the safety of the public whilst it is away from the zoo, to be provided;
6. in the event of any non-domestic animal escaping from the confines of the zoo, notify East Hertfordshire District Council as soon as possible, and, in any case, not later than 24 hours following the escape.

RECOMMENDATIONS

- a. The Inspection Team understands that you have encountered difficulty in locating a mate for the Edward's pheasant. The Inspection Team **RECOMMENDS** contacting the World Pheasant Association who may be able to help find such a mate or might assist in relocating the pheasant.
- b. It was noted that the alcohol-gel dispensers by the educational shed and the pig pen were missing their signs asking people to "please wash hands at exit". Given that alcohol-gel alone is not an effective method of controlling the risks of infection from *E.coli* O157 the Inspection Team **RECOMMENDS** that you replace these missing signs.

- c. While there was no evidence of any pest problems at the time of the inspection, the Inspection Team RECOMMENDS installing a removable 30 cm rodent barrier to the entrance of the food preparation area to help prevent access by rodents and other pests, particularly on warmer days when the door may be left open.
- d. The Inspection Team recommends fitting a lock to the gates leading to the animal garden buildings to help prevent any unauthorised access to these buildings. In addition, to complement this measure, the Team RECOMMENDS the installation of a sign advising the public that access is restricted to authorised personnel.
- e. It is RECOMMEND that Van Hage explores the possibility of membership of BIAZA so that its staff (and animals) might benefit from the Association's activities.
- f. To help ensure that the animal collection is seen to be contributing to local species and environmental conservation, we RECOMMEND that renewed efforts are made to incorporate the woodland into the plans for the site.
- g. It is RECOMMENDED that the Senior Animal Gardens Keeper should attend courses and relevant meetings, especially those concerning developments in animal care.

NOTES

- I. The conditions are attached to this licence without prejudice to the application, where relevant, of the Secretary of State's standards of modern zoo practice specified in accordance with the powers conferred under Section 9 of the Zoo Licensing Act 1981.
- II. The grant of this licence does not imply that the requirements of any other legislation have been met.
- III. You have a right to carry out work that will achieve the same effect as that described in the attached conditions. If you think that there is another equally effective way of complying with the Secretary of State's Standards of Modern Zoo Practice, you should first discuss it with the inspecting officer.