What is the Community Toilet Scheme?
The Community Toilet Scheme (CTS) allows the council to work with local businesses to improve the provision of toilet facilities for the public. It provides cleaner, safer and more accessible toilets in the town centres of East Herts.

How the scheme works:
The council and selected local businesses sign an agreement to allow the public to use their toilets during normal opening hours and without the need to make a purchase.

The council will endeavour to find businesses which are DDA compliant to increase provision for everyone.

Street signs: These signs display the name of the CTS member and the facilities available.

Window signs: Participating CTS members display one of these in their windows to identify the type of facilities available.

Expected Standards and Inspection:
As part of the Community Toilet Scheme agreement, the business agrees to maintain the toilets in a clean and hygienic condition, with adequate toilet rolls, soap and hand dryer / hand towels.

The council will undertake regular inspections of all toilets in the scheme. In addition, there may be random "spot checks" at the council's discretion.

Disclaimer:
East Herts Council encourages all local businesses to comply with the Disability Discrimination Act (1995).

The information in this leaflet and membership of the Community Toilet Scheme is subject to change. It is correct at time of print in December 2009.

To find out more:
Phone: 01279 655261
Opening Times: 9am-5pm Monday to Friday
Email: operations.admin@eastherts.gov.uk
Fax: 01992 531438
Visit: www.eastherts.gov.uk/communitytoilets
Write to: East Herts Council, Pegs Lane, Hertford, Herts SG13 8EQ.

Community toilet scheme member details are regularly updated on the council's website

Designed and printed in house. December 2009
Members of the East Herts Community Toilet Scheme:

1. The Old Bulls Head
   26 Ballock Street
   Ware
   SG12 9DZ

2. The Tap Bar
   83 High Street
   Ware
   SG12 9AD
   01920 485315

3. Tesco
   5-6 West Street
   Ware
   SG12 9EE
   0845 6779699

4. Cafe Oro
   2 New Road
   Ware
   SG12 7BP
   01920 469766

5. The Spread Eagle
   Amwell End
   Ware
   SG12 9HP
   01920 463166

CTS opening hours information:
All businesses signing up to the Community Toilet Scheme are open during business hours only.